

chocobusi - Bug #352

Feature # 238 (Open): [Staff]
Feature # 282 (Open): [Staff] Test

[Staff] [Detail-review-history] Popup chat giao diện hiển thị khác DS

08/23/2024 02:53 AM - Nguyễn Trà

Status:	Resolved	Start date:	06/18/2024
Priority:	Normal	Due date:	
Assignee:	duc tran	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
▮ Môi trường test: https://chocobusi.dt-solution.com/staffs/detail-review-history			
▮ Các bước tái hiện: 1. Staff login 2. Tại màn detail-review-history 3. Click button chat 4. Kiểm tra giao diện			
▮ Kết quả hiện tại: 4. Giao diện hiển thị khác DS -Khi staff/customer click xem khung chat chưa update trường review_chat_rooms.status -Bảng review_chat_messages required các trường customer_id, staff_id, media_path			
▮ Kết quả mong muốn: 4. Giao diện hiển thị như DS -Bảng review_chat_messages bỏ required các trường customer_id, staff_id, media_path -Khi staff/customer click xem khung chat update trường review_chat_rooms.status: Khi customer gửi chat cho staff review_chat_rooms.status = customer_send Khi staff gửi chat cho customer review_chat_rooms.status = staff_send Khi staff mở chat update review_chat_rooms.status = staff_read Khi customer mở chat update review_chat_rooms.status = customer_read			

History

- #1 - 08/23/2024 11:53 AM - Nguyễn Trà
- File 126.png added
- File 127.png added
- #2 - 08/23/2024 12:40 PM - Nguyễn Trà
- File deleted (126.png)
- #3 - 08/23/2024 12:40 PM - Nguyễn Trà
- File deleted (127.png)
- #4 - 08/23/2024 12:40 PM - Nguyễn Trà
- File 128.png added
- File 127.png added
- #5 - 08/28/2024 12:22 PM - Nam Tran
- Status changed from Open to In Progress
- #6 - 08/28/2024 01:09 PM - Nam Tran
- Status changed from In Progress to Implemented

#7 - 08/28/2024 01:09 PM - Nam Tran

- Assignee changed from Nam Tran to Nguyễn Trà

#8 - 08/30/2024 12:51 PM - Nguyễn Trà

- Status changed from Implemented to Resolved

#9 - 08/30/2024 12:55 PM - Nguyễn Trà

- File 223.png added

- Status changed from Resolved to In Progress

- Assignee changed from Nguyễn Trà to Nam Tran

▣ **Kết quả retest** Ảnh 233

4. Các trường thời gian (Thông tin bảng history không có default hiển thị 1/1)

Lưu nội dung của chat trước đó

-Khi staff/customer click xem khung chat chưa update trường review_chat_rooms.status

▣ **Kết quả mong muốn:**

4. Chỉ hiển thị thông tin khi có data

Không lưu nội dung của chat trước đó

-Khi staff/customer click xem khung chat chưa update trường review_chat_rooms.status

Khi customer gửi chat cho staff review_chat_rooms.status = customer_send

Khi staff gửi chat cho customer review_chat_rooms.status = staff_send

Khi staff mở chat update review_chat_rooms.status = staff_read

Khi customer mở chat update review_chat_rooms.status = customer_read

#10 - 08/30/2024 01:10 PM - Nam Tran

- Status changed from In Progress to Implemented

#11 - 09/02/2024 04:52 PM - Nam Tran

- Assignee changed from Nam Tran to Nguyễn Trà

#12 - 09/03/2024 03:53 PM - Nguyễn Trà

- Status changed from Implemented to Resolved

#13 - 09/03/2024 04:00 PM - Nguyễn Trà

- File Screenshot_30.png added

- File Screenshot_31.png added

- File Screenshot_32.png added

- Status changed from Resolved to In Progress

- Assignee changed from Nguyễn Trà to Nam Tran

▣ **Kết quả retest**

4.

-Khi staff/customer click xem khung chat chưa update trường review_chat_rooms.status

-Click button ☐ chưa đổi màu (update trường check)

-User site hiển thị sai thời gian

-Thêm icon mail ở list review histories user site khi staff gửi chat

▣ **Kết quả mong muốn:**

-Click button ☐ đổi màu (update trường check)

-User site hiển thị thời gian như staff

-Thêm icon mail ở list review histories user site khi staff gửi chat

-Khi staff/customer click xem khung chat update trường review_chat_rooms.status:

Khi customer gửi chat cho staff review_chat_rooms.status = customer_send

Khi staff gửi chat cho customer review_chat_rooms.status = staff_send

Khi staff mở chat update review_chat_rooms.status = staff_read

Khi customer mở chat update review_chat_rooms.status = customer_read

#14 - 09/03/2024 10:41 PM - Nam Tran

- Status changed from In Progress to Implemented

#15 - 09/04/2024 11:06 AM - Nam Tran
- Assignee changed from Nam Tran to Nguyễn Trà

#16 - 09/04/2024 12:47 PM - Nguyễn Trà
- Status changed from Implemented to Resolved

#17 - 09/04/2024 12:47 PM - Nguyễn Trà
- Status changed from Resolved to In Progress
- Assignee changed from Nguyễn Trà to Nam Tran

#18 - 09/04/2024 01:04 PM - Nam Tran
- Status changed from In Progress to Implemented
- Assignee changed from Nam Tran to Nguyễn Trà

#19 - 09/04/2024 03:59 PM - Nguyễn Trà
- Status changed from Implemented to Resolved
- Assignee changed from Nguyễn Trà to duc tran

Files			
128.png	373 KB	08/23/2024	Nguyễn Trà
127.png	68.1 KB	08/23/2024	Nguyễn Trà
223.png	148 KB	08/30/2024	Nguyễn Trà
Screenshot_30.png	108 KB	09/03/2024	Nguyễn Trà
Screenshot_31.png	191 KB	09/03/2024	Nguyễn Trà
Screenshot_32.png	35.9 KB	09/03/2024	Nguyễn Trà